

- RESERVATION

Between : Camping JUANTCHO (route de la corniche à Socoa- Urrugne 64122)

And

(indicate below the exact name to be noted on the invoice)

Surname (in capital letters) :.....First name :

Full address.....

Town : Post Code : Country :.....

Date of birth:..... Tel No.

Email:..... Occupation:.....

Family Members :..... (indicate below the names of all participants in the stay)

Surname	First Name	Date of Birth

Number of cars : Reg. number :

DATES : Arrival on :...../...../ 2018 Departure :...../...../ 2018.

*** Mobile home two bedrooms :**

25m² (4 pers. Max.) **27m² (4/5 pers.)** **29m²(4/5 pers.)**

27 m²+covered terrace(4/5pers.)

PRICE per week : € (1) (see website)

Reduction for 2nd week : €

Booking fee (july+August) : 18 €

6th person : 8 € xday = €(only on mobil home 27m²,27m² with covered terrace and 30m²)

Additional vehicle per day = 2.50 € xday = € **One small pet per pitch is allowed (under**

Pet per day: 2,50 € xday = € **10kg only, kept on a lead and have their anti rabies vaccinations. (Except categories 1 and 2)**

TOTAL :.....€.

+ Daily residence tax :€ (0,22€/day/person (from 18 years old))

Payment : deposit 20% of total payable on booking. Balance payable on day of arrival.

*** Rent : place:**

With electricity **Without electricity**

- Only 5 amp electrical connection (up to 1100 Watts) ,provide an extension cord of 25m.

For 1 little tent (igloo) 1 family tent 1 Caravan 1 Camping-car

Please state dimensions : lengthm X width :m

Pets (except categories 1 and 2)

Payment: A deposit of 100 € is payable at the time of booking. Payment for your stay is to be made on arrival

Step 1: please fill, sign and send the contract back to us.

Step 2: if we still have availability, you will receive an email and then you can make your reservation on our site and pay the deposit by credit card.

Step 3: once we receive payment, you will receive an email of confirmation

THE BOOKING WILL ONLY TAKE EFFECT ON RECEIPT OF THE CONTRACT, COMPLETED AND SIGNED BY THE CLIENT AND ACCOMPANIED BY PAYMENT OF DEPOSIT AND RESERVATION FEES. A BOOKING CONFIRMATION WILL BE SENT BY THE CAMPSITE.

Date : _____ Signature (read and approved) :

BOOKING CONDITIONS :

mobil home or pitch in « JUANTCHO » Campsite 05.59.47.11.97 ou www.camping-juantcho.com

Step 1: please fill, sign and send the contract back to us.

Step 2: if we still have availability, you will receive an email and then you can make your reservation on our site and pay the deposit by credit card.

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THE BOOKING WILL ONLY TAKE EFFECT ON RECEIPT OF THE CONTRACT, COMPLETED AND SIGNED BY THE CLIENT AND ACCOMPANIED BY PAYMENT OF DEPOSIT AND RESERVATION FEES. A BOOKING CONFIRMATION WILL THEN BE SENT BY THE CAMPSITE.

1-The client must inform reception in case of a delayed arrival.

All visitors must report to reception. Any additional charges payable are to be found by the hirer of the pitch.

Unaccompanied minors not permitted on the campsite. No boats allowed inside the campsite.

2- Booking fees : 18 € (for a stay of 6 days or more) 8€ for short stay (under 6 days) during July and August or 5€ in case of an internet reservation for stay in a low saison.

3- Deposit : 100 € for a pitch (booking fees included) or 20% of your stay for rented accommodation.

4- Payment of the balance : on arrival.

In accordance with the provisions of article L.121-21-8 of the Consumer Code, the consumer does not have the right of withdrawal following the signature of the reservation contract for the rental of a camping site or a Mobile home rental

In accordance with the provisions of article L 612-1 of the Consumer Code, every customer of the campsite has the right to have recourse free of charge to a consumer mediator with a view to amicably settling a dispute between him and The operator of the land. The contact details of the consumer mediator that the customer can enter are MEDICYS 73 Bld de Clichy 75009 PARIS.

5- CANCELLATION : If cancellation is made one month prior to arrival, the deposit will be refunded, except 20€ . If cancellation is made less than a month prior to arrival, there will be no refund (neither deposit nor any payment made upfront) unless there is a force majeure such as accident, death or illness of one of the participants or a member of family)

6- Insurance is necessary.

7- A 150€ deposit made in cash(only for rental of mobile home) will be required on arrival and refunded on departure after inventory of the lodging. The accommodation must be left clean on departure. Failure to leave a clean accommodation will result in a 80€ penalty.

8- For rented accommodation, bookings are from Saturday arrival between 4pm and 8pm with . Departure before 10am.
- For camping Pitch : **Guests are required to check-in between 2pm and 8pm and vacate their accomodation before mid-day. An additional day's charge is payable for early arrival or late departure.**

How to find us:

From the A63, take Exit 2 (Saint Jean de Luz Sud), heading towards Hendaye/Socoa , at the 1st roundabout : take the 1st exit on the D913 in direction of Hendaye/Socoa, at the 2nd roundabout the 2^o exit in direction on Hendaye and at the 3rd roundabout the 1st exit on the D912 in direction of Socoa : the campsite is on your right just before the village.

GPS : lat. : -1.69331 N : 43.39347

CAMPING “JUANTCHO”
Rte de la Corniche – D.912
-SOCOA – 64 122 URRUGNE

Tel : +33 559.471.197
www.camping-juantcho.com
juantcho64@gmail.com

RULES OF THE CAMPGROUND

CARAVANING OR AND RESIDENTIAL LEISURE PARKS GENERAL CONDITIONS

- 1.** Conditions of entry and residence to be allowed to enter, settle or stay on a campsite, you have to have been authorized by the manager or his representative. The latter has the obligation to ensure the good performance and good order of the campground and respect for the application of these rules. The fact of staying on the campsite implies acceptance of the provisions of this Regulation and the commitment to comply. No one can take up residence.
- 2.** Immigration formalities Unaccompanied minors from their parents will be admitted only with written permission from them. Pursuant to Article R. 611-35 of the Code of Entry and Residence of Foreigners and Asylum, the manager is required to complete and sign the foreign national client, upon arrival, a police individual record. It must be mentioned include:
 1. The name and surnames;
 2. The date and place of birth;
 3. The nationality;
 4. The usual residence.Children aged under 15 may be included on Record one parent.
- 3.** Installation of outdoor accommodation and associated equipment must be installed in the specified location as directed by the manager or his representative.
- 4.** Home Office Open from 9 am to 12H / 14H to 19H (8:30 p.m. July-August)
Can be found at the reception desk all the information about the services of the campground, information on refueling possibilities, sports facilities, tourist attractions in the surroundings and various addresses that can be useful.
A system for collecting and processing the claims is made available to customers.
- 5.** Display The present rules are posted at the entrance of the campsite and at the reception desk. It is given to each customer who requests it. To campgrounds classified, the classification category with tourism or mention the number of leisure and tourism and leisure locations are displayed. The prices of various services are provided to customers under the conditions laid down by order of the Minister for Consumer Affairs and searchable to home.
- 6.** Terms starting Guests are invited to prevent the Reception Office of their departure on the eve of it. Customers who intend to leave before the opening of reception office hours the day before must make the payment of their stay.
- 7.** Noise and Silence Customers are advised to avoid all noises and discussions that might disturb their neighbors. The sound should be calibrated accordingly. Car doors and chests should be as unobtrusive as possible.
Dogs and other animals must never be left in the wild. They should not be left to the campsite, even locked in the absence of their masters who are civilly responsible. The Manager ensures the tranquility of its customers by setting schedules during which silence must be total.
- 8.** Visitors After being authorized by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them. The client may receive one or visitors to the home. Campgrounds benefits and facilities are accessible to visitors. However, the use of such equipment can pay on a rate that needs to be posted at the entrance of the campsite and at the reception desk. Visitors' cars are not allowed in the campground.
- 9.** Traffic and parking of vehicles Inside the campsite, vehicles must drive at a limited speed. Traffic is allowed from 12 H to 12 H and very discreet 8H to 23H. Can circulate in the campground that vehicles belonging to campers staying. Parking is prohibited on the sites usually occupied by the accommodation unless a parking space has been provided for this purpose. Parking should not impede traffic or hinder the installation of new arrivals.
- 10.** Dress and appearance of each facility is required to refrain from any action that might prejudice the cleanliness, hygiene and appearance of the campground and its facilities, including health. It is forbidden to throw wastewater on the ground or in the gutters. Guests must empty the wastewater in the facilities provided for this purpose. Household waste, waste of any kind, the papers must be deposited in the bins. Washing is strictly forbidden outside the bins provided for this purpose. The spreading of the linen will, where appropriate, common drier. However, it is tolerated up to 10 hours near the accommodation, provided it is discreet and does not bother the neighbors. It should never be made from trees. Plantations and floral decorations must be respected. It is forbidden to hammer nails into trees, to cut branches, to make plantations. It is not possible to define the location of a facility by personal means, or dig.
Repair any damage to the vegetation, fences, land or facilities of the campground will be the responsibility of its author. The location that has been used during the stay must be maintained in the state in which the camper found it enters the scene.
- 11.** Security a) Fire. Open fires (wood, charcoal, etc.) are strictly forbidden. Stoves must be kept in good condition and not be used in hazardous conditions. In case of fire, notify management immediately. Fire extinguishers are available if necessary. An essential first aid kit is located at the reception. b) Vol. Management is responsible for objects left at the office and has a general obligation to monitor the campground. The camper is responsible for his own installation and must report to the manager the presence of any suspicious person. Guests are invited to take the usual precautions to safeguard their material.
- 12.** Games No violent or disturbing game can be organized near the installations. The meeting room can be used for turbulent games. Children must always be supervised by their parents.
- 13.** Caravan can not be left unoccupied equipment on the ground, after approval of the management and only in the specified location. This benefit can be paid.
- 14.** Violation of the rules of procedure If a resident disturbs the stay of other users or does not respect the provisions of these rules, the manager or his representative may orally or in writing, if it deems necessary, give notice the latter to stop the unrest. In case of serious or repeated breach of rules of procedure and after notice by the Manager comply, it may terminate the contract. In case of criminal offense, the manager may call in the police.